

The Sienna Series Window System Lifetime Limited Warranty

MGM Industries warrants that its Sienna Series windows and doors will be free from material and manufacturing defects under normal use and service, for as long as you own and reside in your home where such windows and doors are installed except as otherwise noted below.

If the products covered by this Warranty are defective, MGM will repair or replace the defective part(s). This Warranty does not cover costs of labor, removal or installation of the part(s) or component, entire unit if necessary, in order to effect the repair. This Warranty does not cover freight costs of the defective part or repaired component to MGM or back to the job site.

Basic Window and Door Unit - Lifetime

The rigid vinyl extrusions utilized in manufacturing the window or door are warranted against cracking, blistering, peeling, corroding, or flaking and will not warp or rot under normal use and service for the duration of this Warranty. Normal weathering is not included. Painted finishes and laminated finishes are warranted for a period of 10 years.

Screen and Screen Frame - Lifetime

The screen cloth and frame are warranted against rotting, rusting, or corroding, except for normal weathering, for the duration of this Warranty. Screening torn during installation or during use is not warranted.

Miscellaneous Parts and Components - Lifetime

Moving parts such as rollers, balances, locks, or ventilation latches, weatherstripping and other MGM manufactured component parts are warranted against defects in materials and manufacturing for the duration of this Warranty. Door hardware finishes are warranted for 10 years.

Insulated Glass Failure - Lifetime

Insulated glass is warranted against the development of material obstructions, dirt, films, or moisture collections between the interior surfaces of the glass unit caused by the failure of the seal for the duration of this Warranty.

If the glass seal should fail a new glass unit will be supplied at no cost, excluding labor or freight. MGM reserves the right to replace the glass only or complete sash at MGM's option.

5-Year Glass Breakage Warranty

MGM warrants Sienna window and door glass against breakage or cracking for 5 years. This warranty does not cover costs of removal or installation of glass or freight charges of any kind.

Installation, Installation Accessories, Wood

Installation labor, installation accessories, caulking, insulation, foam, wood framing, wood trim, and any other items used for installation, are not covered by the Warranty. Wood jambs or head and seat boards provided by MGM are warranted for 12 months from the date of manufacture. These warranted wood items must be treated, sealed, stained, or painted within 30 days to prevent moisture absorption, staining, or discoloration due to not be protected from the elements. Failure to use commercially acceptable wood preparation on these wood products will void the Warranty. Bow and bay windows must be properly knee-braced when installed. Improperly installed products will not be covered by this Warranty.

Limitations

Damage or defects due to weather, accidents, flood, fire, or other Acts of God; riots, vandalism, pollutants, building settlements, structural failure, improper use, or excessive stress of temperatures, are not covered under this Warranty.

This Warranty does not cover condensation, frost, or fogging of the interior surfaces and glass of the window or door. These conditions are caused by excessive humidity inside the house or building.

Transfer of Warranty

This Warranty extends to the original owner of the building or structure in which the products are originally installed. To enact this Warranty, the product registration form below must be completed and mailed to MGM within 90 days of product installation. Unregistered products will be warranted at MGM's discretion and have no guarantee of warranty coverage.

Transfer of warranty will only be permissible if ownership of the house or structure changes.

All windows and doors in the structure must be included in the warranty transfer and may only be transferred to the structure's new owner. Warranty transfer will incur a \$100.00 charge.

Name: _____ Phone: _____

Address: _____

Installed by: _____ Phone: _____

Installation Date: _____ Windows, doors, or both? _____

Transfer to: _____ Phone: _____

Mail to: MGM Industries Warranty Dept.
287 Freehill Road
Hendersonville, TN 37075

Complete Online at: www.mgmindustries.com
Do not mail cash for transfers, please send
checks of money orders